# **Job Description**

**Outreach & Detached** 

POST:Project Officer (Part time)PROJECT:Aasha ProjectHOURS:10 hours per weekSALARY:£8-10 per hourCONTRACT:Until end of March 2013

# aasha Gang Conflict Mediation



#### **Responsible To**

- The post holder is responsible to the Aasha Project Manager
- The post holder is responsible for the duties mentioned below and *any other work* allocated by the Aasha Manager

#### Purpose

• Working as part of the Aasha team, the post holder will be responsible for supporting in the planning, delivery and supervision of the Aasha Peer Programme with emphasis on outreach. The post holder will also be supporting the Manager in the *effective delivery of all Project outputs*.

### Major duties and responsibilities

#### JOB OBJECTIVES:

#### 1. OUTREACH:

- a. Implement the Aasha outreach strategy
- b. Develop and maintain relations with key youth groups, agencies and other partners
- 2. PEER PROGRAMME:
  - a. Develop and maintain a peer programme consisting of a minimum of 10 peer workers
  - b. Assist in the running of existing peer programmes of Aasha

#### 3. COMMUNITY ACTION PROJECTS:

a. Deliver action projects that tackle local issues using good project management methods

#### Work towards positive engagement and reducing anti-social or criminal behaviour:

- Build relationships with young people
- Facilitate young peoples learning and their personal and social development
- Enable young people to organise and take co-responsibility for activities, events and projects
- Work with young people in accordance with the core values of youth work

#### Face-to-face work

- Establish contact with young people in different settings
- Build relationships with young people individually and in groups
- Bring young people together in groups and shared activities
- Involve young people in assessment of needs defined by area and/or target groups
- Enable the participation of young people in planning, monitoring and developing as well as participating themselves in relevant activities, projects or services

- Facilitate discussions, arts-based activities, community/environmental projects, residential activities, outdoor education and sports activities
- Raise topics related to personal and social education (for example health, fitness, smoking, drugs, relationships, bullying)
- Address issues related to anti-oppressive practice, such as racism, sexism, heterosexism, disabilitism, class, age-ism
- Act as an advocate for young people's interests, for example environmental issues, involving young people in decisions, improvements in resources and services for young people

### Building links, networking and partnerships

- Find out about community issues, influences and interests
- To build relationships with secondary schools in Tower Hamlets
- Identify key individuals and groups in the borough, build relations with them
- Work with other agencies to develop services and facilities across communities
- Work with parents and other community groups to address issues and improve services and facilities
- Work with others as a member of a staff team

#### Management responsibilities

- Involve young people and other members of the community in the management of projects and the organisation
- Implement policies, codes of practice and ways of working
- Manage and administer youth and community projects and resources
- Deal with administrative and office tasks; maintain records of finance, budget control
- Identify and pursue sources of funding for projects
- Write reports and make presentations

#### Service oriented work

- Advice and guidance to young people, their parents and other professionals and service providers working with young people
- Personal and social education, mentoring or support
- To be informed about conflicts and potential conflicts that exist in the LBTH area particularly LAP 1 and 2.

#### **OTHERS:**

- To be available for the core hours of 6pm-9pm weekdays.
- To assist in the development of a 3 month work programme for effective delivery of a peer project in Brick Lane area
- To conduct outreach sessions in and around LAP 1 and 2 and other hotspots
- Assist in the delivery of other Aasha activities

# **Other Specific duties**

- To assist the Project Officer in organising culturally sensitive activities.
- Responsible for assisting in the planning and delivery of workshops
- Responsible for assisting in the planning and delivery of outreach sessions
- Maintain grass roots contacts of young people and influential individuals. Also generate new contacts for better street knowledge
- Where feasible, mediate in conflicts in consultation with the Aasha Team.
- Participate in all other Aasha activities including Training, workshops, meetings, etc
- Attend relevant forums and networking events to represent OSMANI TRUST regularly
- Assist in publicising the activities and events of Aasha and OSMANI TRUST
- To participate in relevant training for further development
- To be aware of and adhere to OSMANI TRUST policies and guidelines.
- To carry out all work allocated/designated by the Manager within the given deadlines.

### COMMENSURATE STATEMENT

The post holder will undertake any other duties of a similar nature, which are commensurate with the grade and seniority of the post.

## EQUAL OPPORTUNITY STATEMENT

To promote and comply with the OSMANI TRUST Equal Opportunities Policy in the opposition and eradication of all forms of discrimination and ensure that services are accessible to all users.

# **Person Specification**

POST TITLE:P/T Project OfficerPROJECT:Aasha Gang Mediation Project

	Essential	Desirable
Experience	<ul> <li>Knowledge of the variety of services, provisions, projects and opportunities available in the London Borough of Tower Hamlets for young people.</li> <li>Experience of coordinating and delivering on/off site activities, group sessions and or residential</li> <li>2 years' experience of working in the youth and community sector.</li> <li>Experience of promoting &amp; representing project at various levels</li> <li>Experience of monitoring, evaluating and writing reports.</li> <li>Experience of working with a range of partners and developing effective relationships.</li> <li>Experience of recruiting and supporting volunteers.</li> <li>Experience of working with black and Asian minority ethnic communities.</li> </ul>	<ul> <li>High level of computer literacy, particularly Microsoft Office.</li> <li>Experience of supporting young people in distress as well as their carers, and or victims of crime or other related field. (s)</li> <li>Contacts &amp; networks in LBTH &amp; beyond</li> </ul>
Qualifications	NVQ Level 2 in Youth Work or equivalent	<ul> <li>NVQ level 3 / Degree in Youth Work</li> <li>Appropriate qualification in Conflict resolution</li> </ul>
Training	<ul> <li>Evidence of continued personal and professional development and willing to undertake further skills training as appropriate.</li> </ul>	Training in volunteer management, child protection, risk assessment, conflict resolution and supervision, gang violence prevention and intervention
Knowledge and Skills	<ul> <li>Able to communicate effectively with young people, both individually and in a group setting, and able to motivate and engage young people in programmes of work to address offending behaviour</li> <li>The ability to transfer to children and young people a positive belief in change</li> </ul>	<ul> <li>Knowledge of conflict mediation and resolution between opposing gangs</li> <li>An understanding of the Bangladeshi community, cultural norms and values</li> <li>Knowledge of the street culture in Tower Hamlets, history of gang development and conflict</li> </ul>



	<ul> <li>Knowledge and understanding of the cultural norms and values of young people in general and youth affected by gang culture in particular</li> <li>Knowledge and understanding of group dynamics, theory of gangs, protective factors, risk factors, pathways of change and other related topics</li> <li>Understanding of conflict mediation in a youth and community setting</li> <li>Familiarity with government policies impacting youth work including 'Positive for Youth', 'Aiming High', 'HCAM'</li> <li>Knowledge of the Crime and Disorder Act, Children Act 1989,2004, Children and Young People Act 2008 and Criminal Justice Act</li> <li>Proven ability to deliver presentations using various methods and at different levels</li> <li>Proven ability to communicate effectively both verbally and in writing with a wide range of stakeholders.</li> <li>Good level of organisational ability, able to balance competing priorities.</li> </ul>	<ul> <li>An understanding of how crime affects victims and communities</li> <li>An awareness of the social circumstances of young people and their families</li> <li>Able to utilise web platforms and social media including facebook and twitter comfortably.</li> </ul>
Equality	<ul> <li>Candidates should indicate an acceptance of and commitment to the principles underlying Equal Opportunities policies and practices.</li> </ul>	
Attitude/Judgeme nt	<ul> <li>An ability to empathise and communicate with those individuals/communities impacted by gang culture and violence</li> <li>Able to operate with limited guidance and to strict deadlines.</li> <li>Self-motivated, able to use own initiative, manage, motivate others and work effectively as part of a team.</li> <li>Reliable, co-operative, flexible, sensitive when</li> </ul>	<ul> <li>Demonstrate resilience and persistence in meeting challenges and achieving outcomes</li> <li>Proven ability to negotiate with internal and external stakeholders</li> </ul>

	<ul><li>dealing with other organisations.</li><li>Ability to respect and keep confidential information.</li></ul>
Circumstances	<ul> <li>Appointment to this post will be subject to an enhanced Disclosure Check with the Criminal Records Bureau.</li> <li>To be willing and able to work away from normal job base.</li> <li>To be willing and able to work outside normal hours including evenings and weekends.</li> <li>To be willing and able to undertake further training.</li> <li>To be willing and able to work in a non-smoking environment.</li> <li>Must be legally entitled to work in the UK.</li> </ul>

